

ASSURANCE STATEMENT 2021: *Working Towards Compliance*

GWA's Management Committee has the necessary levels of assurance to report full compliance with The Standards of Governance and Financial Management, and the Constitutional Requirements for RSLs; and partial compliance with the following regulatory requirements:

Working Towards Compliance	Context	Action Plan
1. SSHC Outcome 4: Quality of Housing (SHQS and EESSH)	Programme delivery impacted by covid-19 and BREXIT associated market disruption; and sector resource challenges.	Investment Plans are in place, with close monitoring of environmental factors influencing progress and actions.
2. Fire Safety (Scotland) Regulations 2021		

We are continuing to proactively engage with the Scottish Housing Regulator and other stakeholders regarding a serious health and safety issue identified within a GW development. Temporary measures are in place to mitigate the identified risks at this development, and plans are progressing for the delivery of a permanent remedial solution. Significant progress has been made in implementing the recommendations from the independent health and safety and governance reports aligned to this Notifiable Event.

Our assessment of compliance is corroborated by a robust strategic management and governance framework including performance bench-marking, routine risk review, and compliance self-assessment against legislation, regulatory requirements and best practice. Independent specialist advisors support complex decision-making, with systems and external audit providing additional scrutiny and validation.

The independent monitoring of service satisfaction, and reports from our consultation and engagement measures are reflected in our decision-making; and feedback and learning from complaints support our culture of continuous improvement. Our Equalities and Human Rights Strategy is compliant with the consultation guidance issued in December 2020; and equalities impact assessments, and data collection and monitoring across all protected characteristics inform our services, activities and decision-making. Guidance on a *Human Rights Approach to Social Housing* will assist further development in this area.

We recognise that we are required to notify the Scottish Housing Regulator of any changes in our compliance during the year, and we are assured that the appropriate arrangements are in place should this be necessary.

Joe Heaney (Chairperson)
On behalf of GWA's Management Committee
Tuesday, 26th October 2021