

CONCIERGE SERVICE UPDATE

15th July 2020

In response to the Covid-19 lockdown conditions, and our interpretation of the Scottish Government Health & Safety guidance; the concierge team moved to condensed dayshift hours effective the 15th April .

Effective from 19th July we will be reinstating our dayshift concierge service within your area. We will be working in a team of 3, from 7am to 7pm within your building's.

Our team will be concentrating on:

- **Coronavirus Specific Cleaning** - including lifts, door handles and controlled entry buttons
- **Planned Cleaning** - Including Foyers, Stairwells and Landings
- **Daily Fire Safety Patrols** - Security / Fire Exit Door checks, Reporting Repairs
- **Waste Management**—Bin rotation, litter pick and spillage clean up

To manage the increased service demands our concierge the stations will remain closed.

How to Get in Touch

Call 0141 331 6650 and leave a voicemail or :

Report an Estates or Concierge Issue: estates@glasgowwestha.co.uk

Tenancy / Rent Advice & Report ASB: admin@glasgowwestha.co.uk

Factoring Advice: factoring@glasgowwestha.co.uk

Report a Repair: rservice@glasgowwestha.co.uk, or

UPDATES

You can find our latest updates, and COVID-19 information leaflets, on our website and social media:

Website: www.gwha.org.uk Facebook: facebook.com/GlasgowWestHA Twitter: GlasgowWest4

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