

# RODENT CONTROL MANAGEMENT

If you are worried there may be rodents in your property, it is very important that you contact Land & Environmental Service at Glasgow City Council (GCC) for assistance in dealing with the problem in the first instance, ensuring you ask for a reference number.

GCC investigate and treat Mice when indoors at domestic properties, Rats are treated when internal or external to the property. This is a free service for all domestic dwellings. Please ensure you keep the Glasgow West HA Property Services Team informed of GCC monitoring and treatment, providing the reference number for our records.

Land & Environmental Services treatment strategy stipulates that that any possible point of rodent access / holes (e.g. around skirting/floor-boards or in cupboards) **SHOULD NOT** be blocked or filled until the GCC treatment is complete, preventing rodents being trapped in the building and ensuring full access to any treatment put in place. Once GCC confirm the treatment is complete, please contact our Repairs Team on 0141-331 6652 to arrange for holes/points of ingress to be filled.

For awareness please note that that rehousing/decanting will not be considered during treatment on GCC Environmental Health advise as homes are considered habitable. It is therefore in your interest to ensure you engage and cooperate with GCC to ensure the issue is addressed at the earliest opportunity; to enabling prompt treatment and resolution.

## Report a Rodent Problem – Glasgow City Council

Tel: 0141 287 1059

Email: [public.health@glasgow.gov.uk](mailto:public.health@glasgow.gov.uk)

Online Contact Form <https://www.glasgow.gov.uk/index.aspx?articleid=20393>.

## HELP PROTECT YOUR HOME FROM MICE OR RAT INFESTATIONS

Keep foodstuffs in metal or glass containers with tight fitting lids  
Keep the inside of the house tidy— *less clutter means less places to hide!*

Put outdoor rubbish bags in metal bins with securely fitted lids to prevent rodents feeding on the contents  
Clean up pet food and bird seed debris, and store pet food in robust containers with fitted lids—preferably above ground level

Keep gardens free from debris and keep clutter to a minimum  
If you have a compost heap don't include organic food waste, as this will attract rodents.