

Pest Control Guide

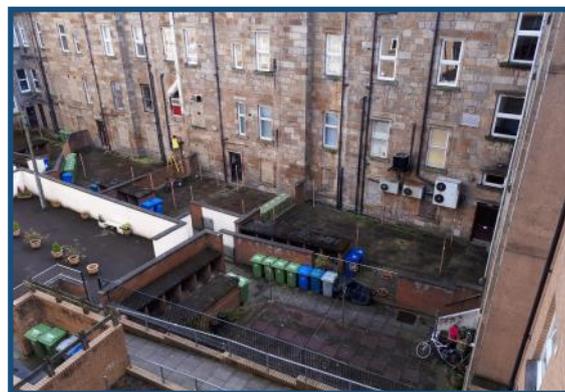


If you would like to discuss anything in this leaflet please call our Repairs Team on 0141 331 6652.

Pests being in and around your home can be a nuisance and, at times, a health and safety issue. This guide provides some advice on what to do when you have a potential infestation in your home, or communal areas, and some tips to help prevent infestations.

Communal Areas

If you are concerned there may be an infestation in your communal hallway or bin areas please call us on 0141 331 6652. We will arrange for any necessary works to be carried out. If the infestation is due to a specific tenants negligence we may recharge the cost.



The following advice applies to any infestations in your property. Please be aware that you are liable to pay for any pest control treatment in your property and Glasgow West is not liable for any damage to your personal property.

Mice & Rats

If you see a mouse or rat in your property call Glasgow City Council (GCC) on 0141 287 1059 to arrange access. You should also notify us of the issue and we will notify other residents in the block. We will work alongside GCC until the issue is resolved. You will be responsible for the costs of treatment in your property, however we will meet the cost of filling in any gaps where mice can gain access.



Insects

Ants or other crawling insects can be a nuisance in your home. You can buy treatments for insect infestations in shops or online. Carefully follow the instructions provided with the treatment and be especially careful if there are children and dogs in your home. If you are struggling to clear the insects call our Repairs Team for more advice.



Wasps

If you are experiencing serious problems with wasps give us a call on 0141 331 6652. We may use Glasgow City Council's service (that runs from June to September) or other specialist contractors. Do not try to move or disturb the nest yourself as you may provoke a swarm.



Bats

Bats are a protected species so must be treated differently. If you spot bats in and around your property call the Scottish National Heritage on 01463 725 165 and inform them of the situation. Please let us know as well. Do not attempt to disturb the bats as it is a criminal offence.



Bed Bugs

Bed bugs can spread quickly through your home as they travel in furniture, cases, bedding and clothing. If you think you may have bed bugs you should wash your bed linen and clothes at as high a temperature as the clothes can handle (ideally 60C), or dry them in a clothes drier, as any temperature above 50C will kill them. Vacuum carpets thoroughly and you may use an insecticide for bed bugs. You will need to repeat this several times to kill the eggs. If you are struggling to clear the bed bugs call our Repairs Team for more advice.



Fleas

Like bed bugs, fleas can be tough to get rid of. If you suspect there are fleas in your home, wash all your bed linen and clothes at as high a temperature as the clothes can handle (ideally 60C) to kill the fleas. Thoroughly vacuum all carpets and furniture. If you are a pet owner, ensure that they are treated with flea prevention treatment regularly.



Tips for a Pest Free Home

We have detailed some simple steps you can take to minimise the chance of an infestation in your home.

- Ensure food containers are tightly sealed.
- Clear counters, tables and floors of any crumbs and spillages as soon as possible.
- Don't leave any food out on counters for pests to find.
- Report to us any cracks and crevices that insects can easily get through and will arrange for these to be sealed.
- Drain baths and basins after use; some pests thrive in water.
- Ensure all rubbish and recycling is securely tied and correctly disposed of.
- Avoid feeding birds in the areas around your home.
- If you are a cat/ dog owner, regularly treat your pet with a suitable flea treatment. You can ask your vet for more information about this.
- Clear food from behind/ underneath cookers and fridges regularly to reduce the chance of insect infestation.
- Avoid collecting scrap, such as wood and cardboard, as pests can use this for shelter.



Glasgow West Housing Association Limited
5 Royal Crescent, Glasgow, G3 7SL

Tel: 0141 331 6650

•SMS: 07860 018 421

•Fax: 0141 331 6679

Email: admin@glasgowwestha.co.uk

Website: www.gwha.org.uk

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