



NEWSletter

GLASGOW WEST HOUSING ASSOCIATION

MEDICAL ADAPTATIONS

Are you finding it increasingly difficult to get in and out of your bath, or to move around your home? Perhaps your hearing is deteriorating and you don't hear the door entry buzzer or the telephone ringing?

If this sounds like you, we would encourage you to contact the Occupational Therapy Team at Church Street in Partick (0141 276 3110) to arrange for an assessment for medical adaptations that may just help improve your quality of life.

Glasgow West receives funding from the local authority for medical adaptations, which are carried out, in priority order, on receipt of a referral from the Occupational Therapist.

Please contact the Property Services Team on 0141 331 6652 for further advice.

GLASGOW WEST BOOKWORMS



If you are a Glasgow West tenant and would like your child to be a part of Glasgow West Bookworms, please call Jennie Dunk on 0141 331 6658 or email

JDunk@glasgowwestha.co.uk to have them registered.

MAJOR IMPROVEMENT PROGRAMME

This ambitious programme is now underway, with an average investment of £10,000 per flat (depending on the scope of the work). We are confident of the high standard and quality of work and so far we have received great feedback from residents who have had kitchens, bathrooms and central heating works carried out within their homes.

Please contact Richard O'Brien on 0141 331 6659 if you would like more information or advice on the programme of work.



MR LYNSDAY, 27 DERBY ST

STATUTORY RIGHT TO REPAIR

This Right was introduced by the Housing (Scotland) Act 2001. It means that certain repairs reported by you have to be completed within a specific timescale or you are entitled to refer the repair to another contractor nominated by us. You may also be entitled to compensation in some cases. If the repair you report is a statutory repair you will be advised by our staff, who will also notify you of the special conditions that apply. Please contact the Property Services Team on 0141 331 6652 if you would like more information.

FOCUS ON "DIGITAL TV"

We are aware there are some Glasgow West properties where the residents are unable to get digital TV and the perception is often that there must be something wrong with the communal TV aerial system. This is not the case and we are therefore taking this opportunity to provide some background information and also to alert you to recent progress in technology that may be of interest. If you wish to clarify any of the following details, please contact Neil McKenzie on 0141 331 6661.

BASICALLY, IT DEPENDS ON THE TRANSMITTER!
All Glasgow West properties were upgraded in 2003 to receive digital signals, in preparation for the switch-over from analogue. Depending on where you live, you will

receive your TV signal from the Blackhill, Darvel or Maryhill transmitter.

Currently the Maryhill transmitter is designated as a sub-transmitter, which was erected to overcome weak signal strength in some areas of Glasgow from the two main transmitters in Blackhill and Darvel. As a sub transmitter it does not currently transmit digital signals.

So, whilst our equipment is capable of receiving digital signals, the Maryhill transmitter is unable to send out a digital signal. Indications are that Maryhill will go digital some time before the analogue switch off takes place for Glasgow in 2010.

ANNUAL GENERAL MEETING 2008

There was an excellent turn-out at our 30th AGM on Saturday, 21/06/08, with 56 members in attendance and 15 Observers.

Thanks to everyone who came along, enabling this important event to proceed on schedule, in accordance with our rules. Your continued support is appreciated.

Thanks also to the 39 members who submitted apologies. Please remember that if you cannot attend the AGM, you must submit apologies to ensure that you do not jeopardise your membership.

If you are not a shareholder and you are interested in finding out about membership, please contact Lesley Gillespie on 0141 331 6664.



ANNUAL GENERAL MEETING 2008



SANTOSH MANJUMDAR RECEIVING RAFFLE PRIZE AT THE AGM FROM DIRECTOR, LINDA REID

IN MEMORY OF ANNE GOULD

Well done to Kareena Moore who completed her first Edinburgh Marathon on 25/05/08 in a respectable 3 hours 59 mins 17 seconds. Kareena kindly offered to raise funds for St Margaret's Hospice in memory of Anne Gould, a valued Committee Member who died recently after a short illness.

Anne will always be remembered for her passion for life; she was always upbeat and her glass was never half empty, or even half full, but always overflowing.



ANNE GOULD

KAREENA MOORE AT EDINBURGH MARATHON



Immediately after the AGM, with little change in the composition of the Management Committee, they met to elect office bearers before going into summer recess. The only change was that of Chairperson.



DAVE SIM AND GEORGE MACDONALD

After 5 years as Chairperson, George MacDonald hands over this responsibility to Dave Sim. George will continue to serve as a member of the committee.

Co-options from Argyle and Hyndland Local Management Committees will be confirmed at the start of the meeting cycle in August 2008.

5 ROYAL CRESCENT GLASGOW G3 7SL TEL: 0141 331 6650 • FAX: 0141 331 6679

EMAIL: admin@glasgowwestha.co.uk WEBSITE: www.gwha.org.uk

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GOOD GARDEN...BEST CLOSE...COMPETITION WINNERS 2008

This is the 3rd successive year of the competition and interest has certainly been greater than ever. Please remember it is never too early to enter. Well done to all entrants.

GOOD GARDEN -

1st 8 Colebrooke St
2nd 110 Byres Rd
3rd 27 Brechin Street

BEST NEWCOMER -

32 Burnbank Gardens

COMMENDATION CERTIFICATES

recognising great efforts were awarded to:
68 Elderslie St
27 Derby St Flat B2
36, 38 Burnbank Gardens &
20-28 Napiershall St -
Shared back court
1054 Argyle St

BEST CLOSE -

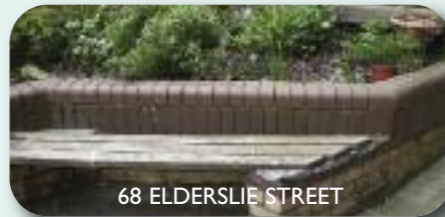
1st 68 Elderslie St
2nd 132 University Place
3rd 492 St Vincent Street

BEST NEWCOMER -

6 Burnbank Gardens



8 COLEBROOKE STREET



68 ELDESLIE STREET



6 BURNBANK GARDENS

The judging for the 2009 competition will take place during August. Entry & nomination forms can be obtained by contacting Elaine Giles on 0141 331 6660. Please don't be shy if you think your close and/or garden is looking good then why not enter the competition; alternatively, if you think your neighbour's garden deserves recognition then why not nominate them.

RENT REWARD SCHEME

Congratulations to Carmel Burman-Roy, the winner of the annual £200 cash draw.

Please contact the office for an Application Pack if you are interested in joining this fabulous Scheme with incentives that include £10 membership bonus, £50 annual bonus, entry to quarterly prize draws (with prizes of up to £100) and an annual £200 prize draw.

There are also 4 additional prize draws of £30 this year to commemorate our 30th anniversary. Prize draws take place at the office on the following dates: 30/07/08, 16/09/08, 30/09/08 and 16/12/08.

CONTACTING US VIA OUR WEBSITE

As from August 2008 you will be able to report repairs online via an 'online contact form' on our website at www.gwha.org.uk. Please click on 'Contact Us' to access the simple form. The online contact form will also be available as a 'general enquiries' facility where you can send any queries you may have direct to the Association.

ANNUAL REPORT 2008

Delivered along with this Newsletter is a copy of our Annual Report for 2008. This will bring you up to date with our performance and achievements in the last year.

STAFF NEWS

Our congratulations to Tracy (and Steve), who returned recently from their trip to New York as Mr and Mrs Demarco. A well kept secret! Congratulations also to Caroline and Andy on the safe arrival of baby Mills on Tuesday, 1st July; a baby sister for Blair and Findlay.

GLASGOW WEST TIMESCAPSULE

As part of our 30th anniversary celebrations we plan to have a time capsule inserted in to the fabric of the new development planned for Brechin Street. As we are still some months away from this happening it gives you the opportunity to come forward with any ideas or memorabilia that you think would make a worthy addition to the capsule and to marking this milestone in the Association's history. Please contact Iain Nicholl on 0141 331 6654 or e.mail INicholl@glasgowwestha.co.uk with your suggestions. Thanks to those attending the AGM for your feedback and suggestions on this.

CYCLICAL MAINTENANCE PROGRAMME

Our annual programme includes the gas servicing and inspection, roof and anchor inspections, toby servicing, electrical checks and close painting. We will let you know prior to these works commencing and will be in contact if/when we need access to your homes.

Thank you for your co-operation.

ARE YOU A VETERAN, CARER OF A VETERAN, OR A DEPENDENT?

Free, independent and confidential advice is just a telephone call away for veterans in Glasgow. The service took its first enquiry in July 07 and is a joint venture between The Consortium of Citizens Advice Bureaux in Glasgow and Poppyscotland.

The service, which is available to all veterans living in the Glasgow area, offers advice either by telephone or face to face. The telephone service is provided by Citizens Advice Direct who provide initial advice and, if required,

arrange an appointment at the local Citizens Advice Bureaux, where the full range of services is available. Clients can also access the service by calling in to their local Glasgow Bureaux.

Advice is available on a wide range of concerns, from personal debt to housing requirements and employment issues to benefits checks. If you are a veteran and have a query, please call 0845 231 0300 for advice and assistance.

COMMUNITY FACILITIES

Please remember we have meeting facilities for use by local community groups within our offices at 5 Royal Crescent and also at 48 Cleveland Street. Contact Lesley Gillespie on 0141 331 6664 for more information and for details of the very competitive rates.

FIRE SAFETY PLAN

The dangers of a fire in your house can be very severe if you don't take the time to think about a fire plan.

Recently at a Glasgow West property there was a fire that destroyed the livingroom, taking most of the household's personal possessions with it. In this particular case the tenant was extremely lucky to escape, and, had it not been for the speedy response of the Fire Service and also the fact that the tenant has closed over the living room door, it could have been a very different story. Below are some tips:



1. Make a fire action plan so that everyone in your house knows how to escape in the event of fire.
2. Take care when cooking with hot oil and think about using thermostatically controlled deep fat fryers.
3. Never leave lit candles unattended.
4. Ensure cigarettes are stubbed out and disposed of carefully.
5. Never smoke in bed.
6. Keep matches and lighters away from children.
7. Keep clothing away from heating appliances.
8. Take care in the kitchen! Accidents whilst cooking account for 59% of fires in the home.
9. Take special care when you are tired or when you've been drinking.
Half of all deaths in domestic fires happen between 10pm and 8am.
10. Close all doors in your property once you have finished with the room for the evening.
11. Never disconnect your smoke alarm as this could be the difference between life and death.

You can obtain assistance in creating a fire plan for your home from your local fire station by calling 0800 0731 999 or text the word "check" to 61611.

THE JAMES MICHAEL COMMUNITY AWARD

In this, our 30th year, we are taking the opportunity, through the launch of a community award, to acknowledge the commitment of the exceptional people who make a difference to all of our lives; the people who make the community what it is.

The Award will be known as the James Michael Community Award to reflect Jim's 30 years of service to Glasgow West's Management Committee, as well as his contribution to the wider community.

If you know someone who, like Jim, has made a positive impact on the life/lives of people living in our local community, we would like you to nominate them for this

award. It may be that the Person you are thinking about volunteers in the running of a local club, is an exceptionally good neighbour, or has just performed some small act of kindness that made a difference to you or someone else living in the community.

Nomination Forms are available from the office, with entries being considered in April 2009 by a Panel chaired by Jim Michael. The first presentations will be made at the AGM in June 2009 and annually thereafter.

Please contact Elaine Travers on 0141 331 6677 for more information.