



NEWSletter

GLASGOW WEST HOUSING ASSOCIATION

WELFARE RIGHTS SERVICE UPDATE

Argyle Advice Project has been up and running since October last year. A free and confidential welfare rights service is offered to all residents of GWHA. In the first 9 months:

- 1 in 6 tenants have received a benefit check.
- £63,109.45 has been raised in increased annual income through benefits and credits for GWHA residents. Most of this goes directly to the individual, with additional income for older people, families with children, people with disabilities and carers.
- £6000 (approximately) has been raised through backdated Housing Benefit, reducing rent arrears.
- 80% of new tenants have received a benefit check at the time of signing up.

Don't miss out, please contact us on 0141 331 6665 to make an appointment in the office at 5 Royal Crescent, or to arrange a home visit.

BOOKWORMS COMPETITION

Some of our young 'Bookworms' came along with their parents to the AGM on Saturday 23 June 2007 to take part in a competition to design a bookmark.

They were entertained, fed and watered by the Crèche staff on the church premises and also managed to create some good artwork.

The judges in the competition were our own committee members and after great deliberation they announced that the winner was Asahi Gallagher aged 10years. Asahi will be presented with a gift certificate for £10.00 from WH Smith and also be contacted during the school summer holidays to progress further with her bookmark – watch this space!!

The other highly commended participants were – Mukadass Javid age 6 yrs, Shedan Clarke age 7 yrs, Asad Ali Sarwar age 12yrs, Sonny Millar age 7yrs, Amir Namazi age 8 yrs and last but not least our youngest bookworm Daniel Jamieson, aged 3yrs.

FORMAL COMPLAINTS

The Association comprehensively review all feedback received and regularly reviews procedures to ensure there is continuous improvement in the services we provide.

Please contact the office if you would like a copy of our Service Quality Guarantee or our Comments and Complaints Policy.

32-34 BURNBANK GARDENS

Refurbishment of our properties 32-34 Burnbank Gardens is nearing completion, this development will be off site within the next few months creating 6 homes for rent and 3 offering the Homestake scheme within the area.

Homestake is aimed at making owner occupation more affordable to average income households living in high house price areas. Homestake purchasers take a 51-71/80% share in the property, with GWHA keeping the remaining share. This ensures that the property will always remain as affordable housing for those who wish to purchase in our area of operation.

Thank you to all who have applied for these properties, we shall be in touch in the near future regarding the next stage in the Homestake process.



OFFICE CLOSURE DATES FOR YOUR DIARY

Friday 13 July 2007
Monday 16 July 2006

Friday 21 September 2007
Monday 24 September 2007

Please remember the office is open on a Tuesday after a holiday weekend.

ANNUAL GENERAL MEETING 2007

Thanks to everyone who attended our AGM on Saturday 23 June 2007 in Anderston Kelvingrove Church. There was an excellent turnout with 61 members/ 8 Observers in attendance enabling this very important meeting in the Association's calendar to go ahead. Your continued support is noted and appreciated.



Joelle Miller pictured above attended the AGM while her children participated in the Bookworms competition and stated, "Loved the whole set up and was surprised that it was so informal." She also thought the creche was 'excellent'!

Our elected Management Committee for the year 2007/08 is as follows:

George MacDonald	Chairperson (re-elected)
Walter Halley	Vice chairperson
Jim Michael	Secretary
Joe Gowran	Treasurer
Hanif Mirza	Continuing
Elizabeth Reilly	Continuing
Moira Wadsworth	Continuing
Anne Gould	Re-elected
Jim Anderson	Re-elected
Yushin Toda	Newly elected
Evelyn MacDonald	Newly elected
Javed Gill	Newly elected
Kenneth Ross	Newly elected
Joginder Makar	Co-optee
Bob Hay	Co-optee

MEMBERSHIP

Some of the benefits of becoming a member of Glasgow West Housing Association are:

- vote at elections for the Management Committee
- be nominated for election to the Committee
- nominate other members for election to the Committee
- vote on other matters discussed at the AGM and General Meetings
- directly influence the policies of GWHA
- have a say in what services are provided and how GWHA is run

If you are interested in becoming a member please contact Lesley Gillespie at the Office on 0141 331 6664.

Co-options from Argyle and Hyndland Local Management Committees will be confirmed at the start of the meeting cycle in August 2007.



Some members of the Management Committee after the AGM

ANNUAL REPORT 2006/2007

Delivered along with this Newsletter is a copy of our Annual Report. This report will bring you up to date with all aspects of the Association, including our achievements over the last year.



